

SUCCESS STORY Nurturing Moldova's Market for Produce

Sales increase after firm implements production and marketing advice



Agafia Ivanov, co-owner of Moldova's Vindex-Agro, proudly displays the fruits of the company's labor at an agricultural exposition.

Vindex-Agro has improved the efficiency of production, and has shifted from seasonal to permanent employment, thus increasing avenues of stable income and health benefits for its employees.

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Moldova has no shortage of fresh fruits and vegetables, but turning a profit on these commodities often proves to be a challenge.

The legacy of the Soviet state-run economy included a lack of essential expertise in marketing and maximizing profits, leaving many of the newly-privatized companies without the means to access new markets and improve efficiency. With USAID's support, however, one Moldovan company is closer to success.

Established in 2000, Vindex-Agro LLC is a midsize fruit and vegetable production and marketing company. In order to increase its market share, Vindex-Agro continuously sought ways to improve its production capacity and marketing ability. After the company purchased irrigation equipment, it began growing vegetables on a 20 hectare (49 acre) plot. As a result of rising production volumes and financial revenue, Vindex-Agro's management decided to enlarge the area. Given the lack of local expertise and access to capital, the company turned to USAID to realize its objectives.

Vindex-Agro applied for a USAID matching grant to install plastic tunnels and drip irrigation for vegetable production. Two USAID volunteers also came to train Vindex-Agro staff in marketing principles and production practices, such as brand promotion, packaging and labeling, harvesting and post-harvesting techniques, irrigation, and modern vegetable planting. As a result, Vindex-Agro improved the output quantity and quality of its products, doubling sales and adding an additional line of supermarkets to its distributors.

The volunteers assisted Vindex-Agro in developing a dynamic marketing plan, and thus increased the company's local market share from 2% to 10%. They also advised Vindex-Agro on proper post-harvest handling that will help meet the demand for fruits and vegetables during the off-season. With the volunteers' support, Vindex-Agro has evolved into the biggest and the most progressive farmer in the Orhei region.